



BILDESTON HEALTH CENTRE
PATIENT PARTICIPATION GROUP

MINUTES FROM MEETING HELD ON 31 MAY 2022 AT 6PM

Present from BHC: Dr Mark Hainsworth (GP): Louise Bissett (Practice Manager):
Carol Huxtable (Assistant Practice Manager)

Present from PPG: June Carpenter, Margaret Fischer, Jack Norman and Dan Baker

For the purpose of this meeting only Dr Hainsworth will be Chair, Louise Bissett will act as Vice Chair and Carol Huxtable will take the Minutes

Dr Hainsworth welcomed everyone to the meeting and thanked them for attending.

Item 1. Overview of future way of working

Dr Hainsworth gave an overview of how the surgery may work in the future. Sadly, open surgery (8.30 to 10.30) is no longer an option and the suggestion is that there may be a mixture of telephone triage and face-to-face appointments.

Dr Hainsworth informed the PPG members that Dr Beale will be leaving us at the end of October 2022 as she is moving to Australia. He reassured all that we are doing our utmost to appoint another GP but so far, we have had no interest. We are also struggling to recruit an Advanced Nurse Practitioner, Practice Nurse and Cleaner. We will keep all PPG members informed of any recruitment that takes place. He emphasised that the surgery is NOT closing as per some local rumours.

It was discussed and decided that Dr Hainsworth would hold an 'open evening' at Chamberlin Hall on 16 June at 7.30pm. Anyone can come along and after Dr Hainsworth's overview, questions can be asked. Mention was made of holding 'open evening's' at other village halls. A 'Statement'/'Form of Words' is required to put on social media, website, in surgery etc. Attendees will be asked to name the village where they live.

Item 2. PPG Grant

PPG Grant – Dr Hainsworth suggested this be used for advertising the forthcoming open evenings. However, will be too late to advertise in village magazines etc. Will utilise PPG Grant for advertising at a later date.

Item 3. PPG New Members

There are posters on the PPG Noticeboard (located in our reception area); Louise has put a post on facebook; word of mouth from current PPG members; new patients can indicate interest in joining when they register with us

Item 4. Collection of medical equipment / sundry items

Jack will look into this further and contact MedEquip

June stated that when she attended the fracture clinic recently there was a tub there for patients to return items.

Item 5. Feedback from June from the PCN Active Suffolk Health and Wellbeing Day at Chamberlin Hall on 25.5.22

June attended the morning session where there were approx. 20 team members but unfortunately, only 3 members of the public turned up (same for the afternoon session). Pilates/rambling groups/wheelchair/mental health/gym sessions were all mentioned. (Chris Lawson attended the morning session)

6. Any Other Business

Next PPG meeting to be held after 'open meeting'.

Actions from Agenda items:

Jack to book Chamberlin Hall, Bildeston for 'open evening' on Thursday 16 June 2022 at 7.30pm

Jack to contact MedEquip regarding collection of unwanted medical items

Dr Hainsworth to draw up a 'Statement'/'Form of Words' to put out on Social Media/Website/in Surgery

Dan to create WhatsApp group for the PPG members